



Family Carer Supporter Person Specification

All criteria are essential unless otherwise stated.

- Knowledge of the Care Act 2014, the Mental Capacity Act 2005, The Children and Families Act 2014, and NHS and welfare reforms; as well as their impact on family carers who have a relative with a learning disability, autism or both.
- Awareness of issues concerning family carers who have a relative (of any age) with learning disabilities, autism or both.
- Knowledge of how statutory services for people with learning disabilities of all ages are provided.
- Knowledge and experience of promoting the rights and needs of family carers or other groups.
- Ability to demonstrate that your practice incorporates the principles of diversity and inclusion.
- An excellent approach to communicating and building positive relationships with people from all backgrounds.
- Proficient in public speaking and presenting to varying sizes of group.
- Good time management and organisational skills.
- Ability to communicate effectively both verbally and in writing.
- Ability to use Microsoft Office and bespoke Hft IT programmes.
- Ability to stay away from home overnight if needed and to sometimes work outside “normal” office hours.
- Commitment to working within the values, statement of purpose, policies and practice of Hft.
- Experience of providing support to family carers in a professional or voluntary capacity (desirable)
- Experience of creating written resources for family carers or other groups (desirable)
- Experience of assessment, support planning and report writing that affects families and friends of people with learning disabilities and/or autism (desirable)
- Knowledge and experience of building and maintaining social media sites (desirable)
- Experience as a family carer yourself (desirable)
- Educated to degree level (desirable)